

Forms and documents related to the protection of your personal information

Anglo Medical Scheme is committed to protecting the personal information of its members, employees and related stakeholders. A data subject is any individual whose data Anglo Medical Scheme holds or processes. When a data subject needs access to such information to exercise or protect their rights, our Administrator Discovery Health (Pty) Ltd will facilitate the process. As a data subject, you will be required to complete the relevant form in order for us to assist you.

Discovery Health cannot delete any information about members who have active membership, or that of members after cancellation of membership who may be subject to a lawful retention period.

If you want to know what information we have about you, how it is being used and what options exists to stop processing or delete your information, you can use the following forms to request this:

- Ask what personal information we have about you: Access Request Form (Form 2 PAIA).
- Ask what personal information was sent to our suppliers, service providers or any other third party: Access Request Form (Form 2 - PAIA).
- Ask us to delete or amend any out-of-date or incorrect personal information we have about you: Complete the Request for Deletion or Correction of Information Form (Form 2 POPIA).
- Object to the processing of your personal information: Complete the Objection to Processing of Personal Information Form (Form 1 POPIA).

You have two choices: online or manual submission. We are committed to processing your request in a timeous manner, regardless of which submission method you choose.

Complete a form online

You may choose to complete any of these forms online, through our privacy partner, OneTrust. Should you wish to do so, you will be redirected to the secure OneTrust portal.

Yes, I would prefer to complete the form online

Fill in and submit a form manually

Alternatively, you may download and complete the forms manually as provided by the Information Regoulator of South Africa on the links below:

- PAIA Forms
- POPIA Forms