

## Covid-19 Benefit Information for Value Care Plan Members

Prime Cure will fund COVID-19 related services as a Prescribed Minimum Benefit (PMB), as published by the Council for Medical Schemes. PMBs are a set of minimum benefits that, by law, must be provided to all medical scheme members. The cover it gives includes the diagnosis, treatment and cost of care for a list of conditions (including COVID-19).

### Knowledge, Support and Advice – Kaelo Prime Cure COVID-19 Medical Line

Should you suspect that you have COVID-19, please contact our COVID-19 Medical Line for medical-related advice on prevention, diagnosis and treatment. Call **0861 493 587** and select option two (2) for member and then select option six (6) for patient management/COVID-19.

### Virtual Consultations - Kaelo Prime Cure Health – Virtual General Practitioner (GP) visits

We have a number of our doctors providing you with virtual consultations during this period. To see how this works, [click here!](#)

## FUNDING PROVIDED FOR COVID-19 (BASKET OF CARE)

OUT OF HOSPITAL (OH)	
<b>Screening</b>	
<b>General Practitioner (GP) Consultation</b>	The Member to consult with a Prime Cure Network Provider and if suspecting COVID-19 infection will: <ul style="list-style-type: none"> <li>• Screen the member by completing the necessary COVID-19, “Person Under Investigation” (PUI) form.</li> <li>• Network Provider to refer the member to a network pathologist for the test to be performed, if it is warranted.</li> </ul>
	Funding of the GP consultations by a Prime Cure Network Provider: <ul style="list-style-type: none"> <li>• Funded subject to the PMB Basket of Care and once depleted, will fund from available limits.</li> </ul>
<b>Pathology Tests</b>	A PCR Test will be funded if positive, if screened and referred by a Network Provider and the test performed by a Network Pathologist. A Rapid Antigen Tests will be funded and where clinically indicated a PCR test, when performed by a Network Pathologist. A PCR test or Antigen test performed in the case of an <b>emergency admission</b> will be subject to the abovementioned criteria.
<b>Positive Diagnosis Follow Up Care for COVID-19 positive cases (OH)</b>	
<b>Consultations and Procedures</b>	Follow up consultations, additional pathology and radiology as per Prime Cure formulary and subject to the CMS PMB guidelines and Prime Cure clinical protocols.
<b>Medication</b>	Medication prescribed for treatment of symptoms for COVID-19 as an out-patient are subject to referral from a Network Provider and subject to Prime Cure Acute Medication Formulary. Click <a href="#">here</a> to view.
<b>Oxygen Therapy</b>	Funding of oxygen therapy as per severity and clinical requirements for treatment of Covid-19 infection at home needs to be preauthorised.
<b>Covid-19 Vaccine</b>	Prime Cure will fund COVID-19 related Vaccines as a Prescribed Minimum Benefit (PMB), in line with the Department of Health Strategy and roll-out.

IN HOSPITAL (IH)	
<b>Hospital Admission</b>	Subject to Prime Cure protocols and CMS PMB Guidelines. Routine pathology testing not meeting clinical criteria and pre-admission testing will not be funded.
<b>Reverse Barrier Nursing (Isolation)</b>	Reverse Barrier Nursing for COVID-19 positive patients, that meet the clinical criteria for Barrier Nursing e.g. Immunosuppressed patients with COVID -19 with co-infections that can spread to other patients and cause significant mortality, will be funded.
<b>Private Wards</b>	Hospital to obtain a motivation letter from the attending practitioner, confirming the necessity of accommodation in a private ward, including reverse barrier nursing. The Clinical Review team will assess the case for authorisation based on the merits of the case.
<b>Screening and other Recommendations</b> (Elective procedures)	<ul style="list-style-type: none"> <li>Referral by your Network GP three (3) days prior to the procedure for the PCR test (Negative test results not funded).</li> <li>Stay safe, until the day of the procedure.</li> <li>Take a copy of recent negative results with you on the day of admission.</li> <li>Wear your facial mask where possible.</li> <li>Maintain all social distancing recommendations.</li> <li>Avoid large crowds.</li> <li>Wash your hands with soap and water frequently.</li> <li>Sanitise your hands regularly.</li> </ul>

CLAIMS SUBMISSION AND RULES	
<b>Pathology Claims</b>	<p><b>Self-funding by Members:</b></p> <p>All COVID-19 PCR pathology claims to be paid by the member at the time of the service.</p> <ul style="list-style-type: none"> <li>Positive and negative PCR results, meeting the clinical entry criteria, will be refunded up to and including R850 and Rapid Antigen testing up to R390</li> <li>COVID-19 anti-body tests are not covered. Members are liable for the cost.</li> </ul>
	<p>Send the following documents to <a href="mailto:refunds@primecure.co.za">refunds@primecure.co.za</a> or <a href="mailto:clinicalreview@primecure.co.za">clinicalreview@primecure.co.za</a>:</p> <ul style="list-style-type: none"> <li>Completed refund form - download this from the Prime Cure website or by clicking <a href="#">here</a>.</li> <li>A copy of the positive results as well as proof of payment.</li> <li>Invoice from the pathologist with tariff codes.</li> </ul>

**PLEASE NOTE:** The Department of Labour has issued guidance on workplace preparedness for COVID-19 and employers are obligated to provide their employees with personal protective equipment (PPE), needed to keep them safe while performing their duties. The types of PPE required during a COVID-19 outbreak, will be based on the risk of being infected with SARS-CoV-2 while working, and job/tasks that may lead to exposure