

# Eye Care Benefit | 2026

## Overview

The Eye Care Benefit provides funding for health care services in respect of eyes, vision, visual systems, and the processing of visual information.

This document explains the Benefit for 2026 and gives details on how the benefit works for your specific Plan.

## Terms we use in this document

Term	Meaning
<b>Medical Savings Account (MSA) Managed Care Plan Only</b>	This is an amount that is set aside from your monthly contributions for you at the beginning of the year or when you join. You can use it for day-to-day health care expenses like consultations, auxiliary health services etc., as long as you have money available in your Medical Savings Account. Any positive funds at the end of the year will be carried over to the next year.
<b>Scheme Reimbursement Rate (SRR)</b>	This is a rate set by Anglo Medical Scheme which is a rate for the payment of fees to hospitals and other health care providers.
<b>Beneficiary</b>	Every individual member and dependant who receives benefits from a medical scheme is a beneficiary.
<b>Limit</b>	Most in hospital benefits are unlimited, but there are some health care services out of hospital, such as dentistry and optometry that are subject to annual limits.
<b>Benefits</b>	These are medical costs that your medical scheme provides funding for. They are defined in the rules of the medical scheme.

## Eye Care on your Plan

### Managed Care Plan

You have funding for your eye care from your Optometry limit of R4 625 per family per year and R515 for an eye examination per beneficiary per year.

This includes consultations, lenses, frames, contact lenses. Upon depletion of the Optical benefit and the eye examination limit, claims

will automatically be paid from available funds in your Medical Savings Account.

Claims paid from the Optometry benefit are reimbursed at the Scheme Reimbursement Rate. Should you wish to have the excess paid from your Medical Savings Account, you need to complete the "MSA Exception Form" in every instance.

### Standard Care Plan

You have funding for your eye care up to an annual limit. The limit for an eye examination is R515 per beneficiary per annum and for lenses, frames, and add-ons R3 085 per family per annum. The Scheme pays claims up to 100% of the Scheme Reimbursement

Rate (SRR) subject to these limits.



## Value Care Plan

The Value Care Plan is managed by Prime Cure and all claims and services will be managed by a Prime Cure facility, or a contracted

Prime Cure network of providers. You have funding for one eye examination per beneficiary per annum and one pair of spectacles per beneficiary every two years. Please contact Prime Cure on 0861 665 665 to obtain information on Eye Care funding.

## Discounts on Optometry Purchases

### You can get a discount

You can get up to 20% discount on your frames and eyeglass lenses when you visit an optometrist in the Optometry Network. The discount is immediate at point of sale and will help you preserve your available funds or limits.

### The benefit is available on the following plans:

- Managed Care Plan
- Standard Care Plan

The discount is only applicable to hardware items such as frames, eyeglass lenses and add-ons.

The discount is not available for contact lenses and professional services like consultation and eye examination fees.

### How the discount is calculated

The 20% discount is calculated on the Optical Assistant Rate, which will be the Scheme "in-network" Rate.

Example: R1 000 = Optical assist Rate\*, Scheme Reimbursement Rate would be R1 000 – 20% = R800 and you save R200 on your purchase.

*\*The Optical Assistant Rate is a guide optometrists use for billing purposes.*

### What to do when you pay cash:

- For cash payments, you should get the discount immediately and you only pay the amount after the 20% discount.
- Submit the invoice along with the proof of payment to us and we will process the claim and pay at the discounted rate.
- Payment of the claims will still be subject to your available benefits.

### Contact us

You can call us on 0860 222 633 or visit the website on [www.angloms.co.za](http://www.angloms.co.za) for more information.

### Complaints process

You may lodge a complaint or query with Anglo Medical Scheme directly on 0860 222 633 or address a complaint in writing directly to the Principal Officer. Visit the website [www.angloms.co.za](http://www.angloms.co.za) for contact details. Should your complaint remain unresolved, you may lodge a formal dispute by following Anglo Medical Scheme's internal disputes process. Once you have exhausted all avenues you may contact the Council for Medical Schemes for assistance: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or email [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) Customer Care Centre: 0861 123 267 / website [www.medicalschemes.co.za](http://www.medicalschemes.co.za).