

MEDI BRIEF

JULY 2020

Tax certificate and change of tax submission dates

As you will have read in the news, the 2020 tax season dates were changed due to the impact of the coronavirus. From 1 August 2020, a significant number of taxpayers can expect to receive an SMS that SARS has prepared their tax returns for them, and that a draft assessment is available on eFiling or MobiApp to consider. From 1 September 2020, taxpayers who have not been auto-assessed, or who have not accepted an auto-assessment, can then start to file via eFiling or MobiApp. Taxpayers who cannot file through any of the digital platforms will be permitted to visit a SARS branch by appointment only.

The Scheme has sent your medical scheme tax certificate on 30 June 2020. If you have not received it, you can download it from www.angloms.co.za. Log in as a member, then navigate to My Documents > Tax Certificate. Alternatively, call us on 0860 222 633. Members that provided us with an email address will receive their tax certificate again, as a reminder, in January 2021 before the tax season closes.

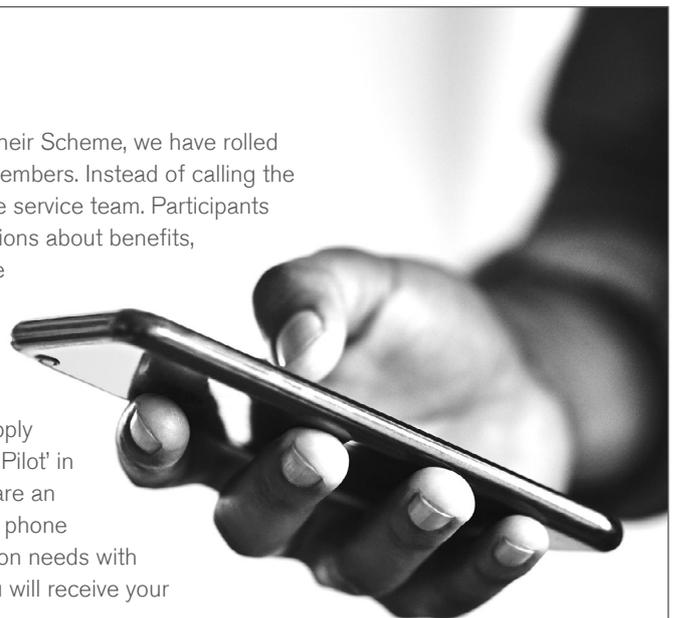
Virtual AGM – 6 August 2020

Depending on your communication preference, you should have by now received your AGM proxy and notice by email or post. If you have not received it, please check that we have your current contact details and download it from www.angloms.co.za. Log in as a member and navigate to My Scheme and Annual General Meeting. You will also be able to access the meeting pack for the AGM on this page. If you would like to attend our virtual AGM on 6 August 2020 at 10am, please follow all steps explained on the notice and RSVP as soon as possible, but no later than 30 July 2020. The meeting will be hosted on Microsoft Teams, via a link provided upon registration, accessible on all web browsers.

Chat to us on WhatsApp

To meet our members' demands to communicate efficiently with their Scheme, we have rolled out a pilot project, offering WhatsApp as a servicing tool for our members. Instead of calling the Call Centre, members can use WhatsApp to communicate with the service team. Participants in this pilot can already send their claims via WhatsApp, ask questions about benefits, membership, claims or the Scheme in general. For us to determine if WhatsApp could be rolled out to the entire membership, we need a few more members to participate for us to gain more experience.

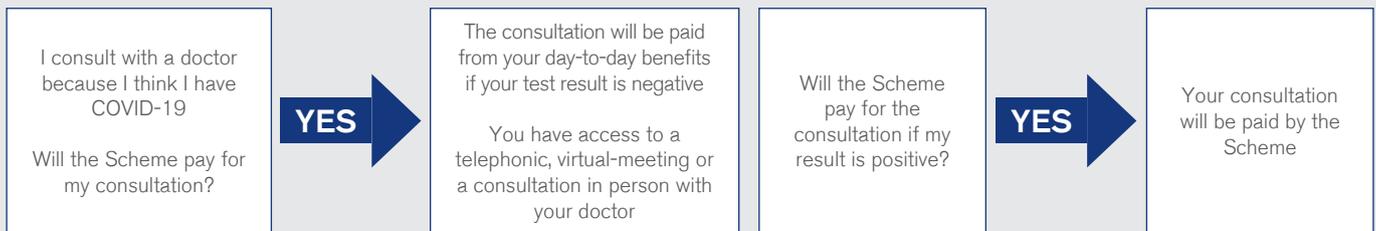
If you are interested in participating in this pilot project, you can apply by sending an email to member@angloms.co.za, using 'WhatsApp Pilot' in the subject line. Don't forget to add your cell phone number. You are an ideal candidate if you are experienced in using WhatsApp on your phone and if you have a certain frequency of claims and/or communication needs with the Scheme. If the team identifies you as a suitable candidate, you will receive your invite via WhatsApp.



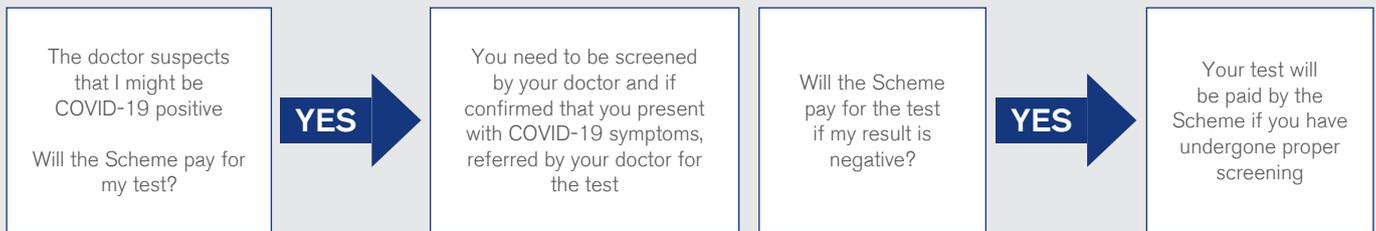
Covid-19 benefits

As Covid-19 infections are increasing in South Africa, more members are asking us how the Scheme is funding treatment for Covid-19 in and out of hospital. To answer this, we have published the below infographic, and more information, on our specialised Covid-19 page on www.angloms.co.za. The Covid-19 benefit covers the out-of-hospital management and appropriate supportive treatment of global WHO-recognised disease outbreaks and out-of-hospital healthcare services related to Covid-19. This benefit offers funding for the Prescribed Minimum Benefits (PMB) as well as additional cover and does not affect a member's day-to-day benefits, as long as it meets the Scheme's benefit entry criteria.

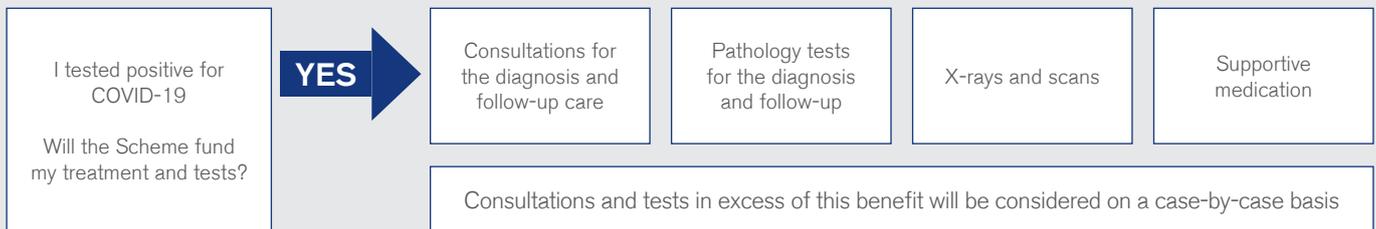
CONSULTATIONS



PATHOLOGY TESTS



WHAT WILL ANGLO MEDICAL SCHEME FUND IF I TEST COVID-19 POSITIVE?



WHAT DO I NEED TO DO TO GET ACCESS TO COVID-19 BENEFITS?

Phone the Call Centre on **0860 222 633** (or **0861 665 665** for Value Care Plan) to register your condition, if you have not already been contacted. The Basket of Care will be made available for your treatment.

WHAT IF I NEED TO BE ADMITTED TO HOSPITAL FOR COVID-19?

The normal authorisation process will apply and your claims will be funded in full by the Scheme.

Visit www.angloms.co.za to learn more about your Scheme and benefits.

Find all previous MediBrief editions in the Info Centre > Knowledge Library.

Member Queries:

Value Care Plan: 0861 665 665, anglo@primecure.co.za

Standard and Managed Care Plan: 0860 222 633, member@angloms.co.za

Claims: claims@angloms.co.za